

Summary of AQTF or VET Quality Framework audit information

As part of the application process to become a Pre-qualified Supplier under the User Choice 2010 – 2015 program and/or Queensland VET Investment, JB Hunter Technology Pty Ltd is required to publish audit information in relation to its compliance with the Australian Quality Training Framework (AQTF) or VET Quality Framework.

The User Choice program provides public funding paid directly to Pre-qualified Suppliers for the delivery of accredited entry-level training to eligible Apprentices and Trainees. The Queensland VET Investment provides public funding paid directly to Pre-qualified Suppliers for the delivery of accredited training to eligible participants to gain their first Certificate III qualification.

The AQTF or VET Quality Framework is the national set of standards which assures nationally consistent, high-quality training and assessment services for the clients of Australia's vocational education and training system.

An AQTF audit reviews evidence of an organisation's compliance with the requirements of the AQTF *Essential Conditions and Standards of Initial/Continuing Registration* to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

A VET Quality Framework audit of a registered training organisation reviews evidence of compliance with the requirements of the VET Quality Framework to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

This information is published to assist apprentices, trainees and their employers to make informed decisions regarding their selection of a Pre-qualified Supplier for the delivery of training and assessment services.

Audit Date: 26 March 2014

Qualifications audited				
Qualification code		Qualification name		
ICT20310 ICT30310 NBN Safety Awareness		Certificate II in Telecommunication Certificate III in Telecommunications Cabling HLTCPR201A, CPCCOHS1001A, ICTOHS2170A		
Audit Outcome			Rectification	
Was non-compliance identified?	If 'Yes', non-compliance type	Summary of non-compliance	Actions taken to rectify the non-compliance	Has the non-compliance been rectified?
Yes/No	Minor, Significant, Critical			Yes/No
Yes	Minor	Training and assessment strategies lacked information in regard to the identified target client groups, course durations and delivery arrangements.	Provide revised strategies that include sufficient information relating to, identified target client groups, course durations and delivery arrangements.	Yes
		CPCCOHS1001A assessment does not include the NSW WorkCover mandated assessment tool.	Incorporate the NSW WorkCover mandated assessment tools into the assessment process.	Yes
		Open and Restricted Registration course flyers indicate that completion of the course qualifies individuals for an ACMA registration.	Revised course flyers that clarify ACMA registration requirements, course completion along with relevant cabling experience.	Yes

Explanatory notes:

Minor: minimal or no serious adverse impact on students and/or persons affected by the outcomes of the training and assessment services provided

Significant: serious or potentially serious adverse impact on students and/or persons affected by the outcomes of the training and assessment services provided.

Critical: an actual or potential critical adverse impact on students and/or persons affected by the outcomes of the training and assessment services provided